



Financial Management Service Foundation

#### From the Executive Director's Desk

It is indeed a pleasure to present the Annual Report for 2010-11. FMSF has successfully completed 17 years of its journey and the journey has been quite exciting none the less. If we have to sum up the focus of FMSF, it would be to promote accountability, transparency and development effectiveness.

FMSF exists to ensure that there are accountable systems and processes within the development sector which would lead to development effectiveness through our Capacity Building training programs, monitoring functions, publications, websites and other initiatives.

During the reporting year an Organizational Development process was initiated and the initial meeting was held in January which included a brainstorming session to map ideas for strategic directions for FMSF.

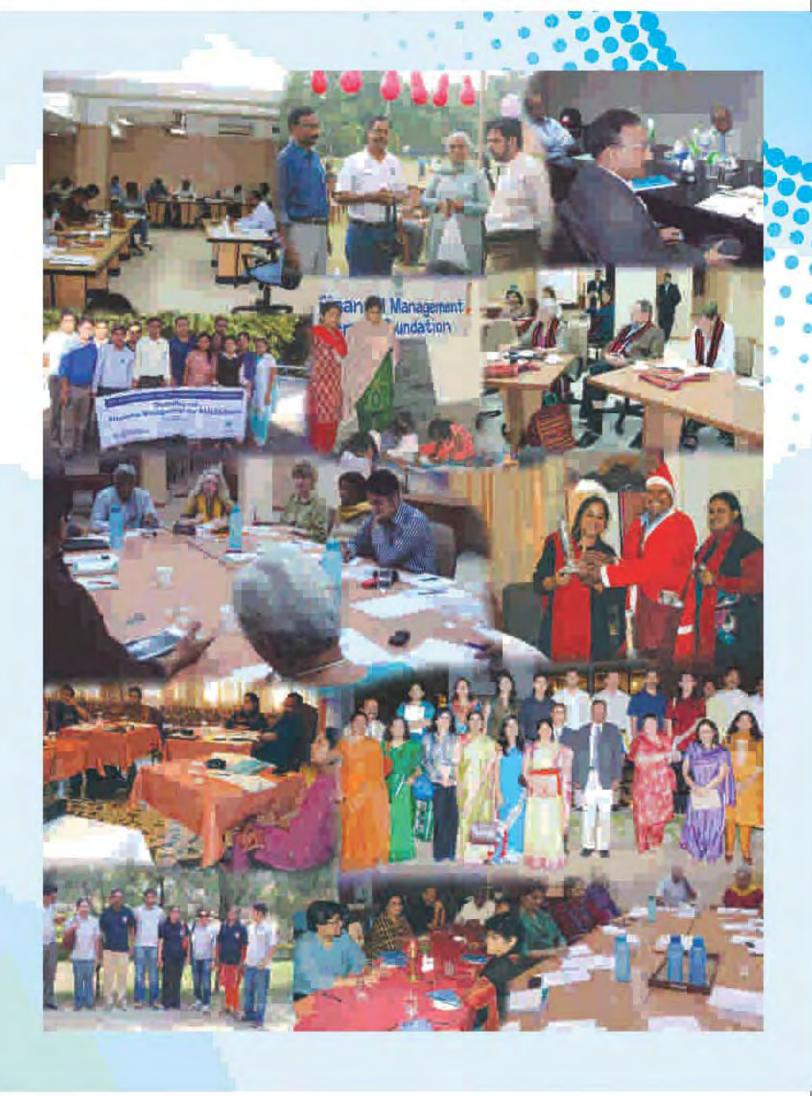
Like before, this year was also laded with joys and challenges. It has been made more meaningful with the participation of various stakeholders i.e. our partners, overseas agencies, staff members and Board of Trustees.

EED, Germany plays a very significant role in our endeavor and we specially acknowledge their key role in our journey.

With these words, I present you the Annual Report 2010-11 thanking all our development partners who are with us in our journey....

Sanjay Patra Executive Director





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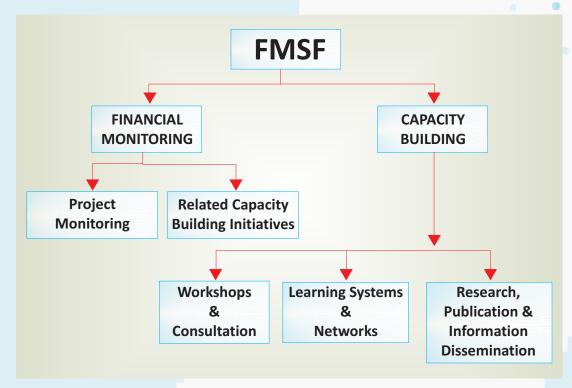
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**FMSF** is a Development Resource Organization working in the voluntary sector since the past 16 years. Since its inception, it has worked towards promoting accountability in the voluntary sector.

The core activities of FMSF can be divided into two main areas.



#### **Financial Monitoring of Development projects**

One of the core areas of FMSF since its inception has been the Financial Monitoring of Development projects. FMSF aims at doing so by enabling the partner organizations in effective financial management and in complying with donor requirements.

The process of financial monitoring involves:

- facilitating timely and regular transfer of funds to the projects
- ensuring regular submission of financial and progress reports
- analysis of Financial and Progress Reports and monitoring of the progress of the project
- close interaction with partner organizations through periodical visits to field areas and regular contacts
- and developing systems/procedures to ensure timely closure of projects



In order to accomplish the above, there exists an effective internal monitoring system. Efforts have been made to institutionalize the internal systems and processes that would ensure basic quality of work. There are inbuilt mechanisms to track flow of funds to the partners regularly after ensuring that the partner has complied with all the reporting requirements of EED. Sending timely reminders to the partners for submission of reports and fund request have been



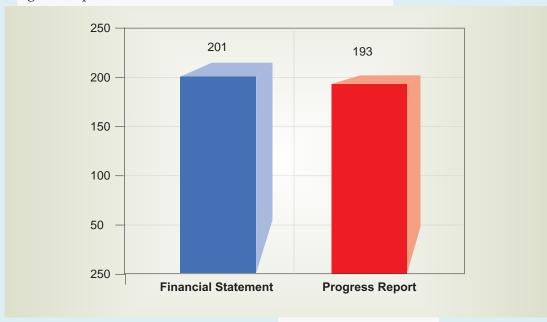
institutionalized. At the same time, various internal monitoring tools have been developed. Some of them are Visit checklist, Capacity Assessment Checklist Tool to determine the stage of project, to upscale the monitoring level etc. In order to further enhance the monitoring function, FMSF also conducts mid-term assessments of the EED funded projects. This is an internal process that helps to track the progress of the project as well as timely identify any critical issue that may emerge.

FMSF also undertakes Pre-funding assessments on behalf of EED for the projects which are in the pre-approval stage. An

independent assessment is done of the organisations financial systems, Governance structure, legal aspects and internal controls to assess the effectiveness of the organization in managing funds for implementing the project.

A significant development in the monitoring area in the year 2010-11 was the launch of Financial Monitoring Software for its Internal Monitoring process.

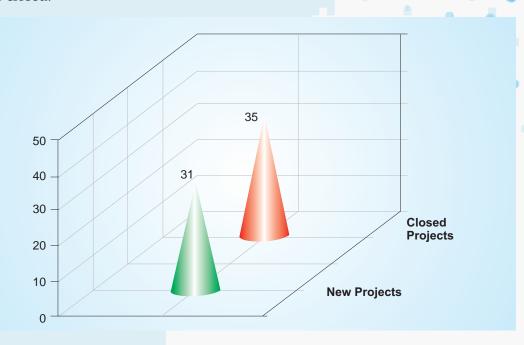
During the reporting period, FMSF has received 201 Financial Reports and 193 Progress Reports.





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Many new projects were taken up and many projects were closed as well during the year. In the year 2010-11, 31 new EED projects were taken up and 35 projects were closed.



As on 31st March 2011, FMSF monitors 130 projects supported by EED.

In order to get a deeper understanding of the projects and ground realities, FMSF team members make regular field visits to partner organizations. As in the past,

regular meetings were held with the partner organizations for discussing and sorting out issues related to the projects. When the EED representatives visited the partner organisations, FMSF team members also accompanied them to share information and for better understanding on the present status of the respective project.

During the reporting period 66 partner organizations were visited by FMSF team members.

Apart from EED Projects, FMSF also monitors 14 projects of Bread for the World (BftW), Germany.



With the objective to further enhance the effectiveness of financial evaluation processes and to identify areas for capacity building needs of partner organisations, a Finance Consultant Meet with Independent Consultants who undertake assessments and evaluation for partner organisations of EED, was organized on 23rd March, 2011. In the recent past, the financial evaluations conducted by EED have brought concerns of the quality of the financial management systems of the partners. Further, EED and FMSF too had made few



observations which required an interaction with the consultants to build a common understanding.

The objectives of the meet were:

- To further enhance the effectiveness of financial evaluation processes
- To build and develop consensus on common elements and terminologies related to financial management and related governance issues
- To identify areas for capacity building needs of the partner organizations

**Pool of Auditors:** To increase the quality of project audit and to encourage the partner to rotate the Auditors, FMSF has been trying to build/ enhance the experienced Auditors pool.

**Finance Consultants:** In the recent past, EED has been commissioning financial evaluation of EED partners in South Asia. To ensure independence and quality of the evaluation process, FMSF is also working on identification and orientation of financial consultants. FMSF has been working to enhance the panel of consultants.

#### CAPACITY BUILDING

Capacity Building is another core area of involvement for FMSF. In its endeavor to capacitate the voluntary sector, FMSF conducts various training programs and

workshops. Over the past 16 years, the capacity building initiative has undergone changes. Initially it was only restricted to training on EED requirements to the partner network and eventually shifted to the broader areas of financial management, governance and social accountability issues. The workshops and trainings now have a reach even beyond the partner network.



Apart from organizing workshops and consultations, members from the FMSF Resource team also facilitate various sessions in workshops organized by other agencies.

**Workshops:** During the reporting period, FMSF organized 9 workshops for EED partners & facilitated various sessions in 3 workshops organized by other organisation. The list of workshops organized as well as facilitated by FMSF is given on next page.



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#### **Workshop for EED Partners**

Dates of workshop	Workshop	Place	Details
26th & 27th April, 2010	Governance of NGOs	Kathmandu, Nepal	The primary objective of this workshop was to develop understanding in the meaning of governance and its importance.
19th & 20th July, 2010	Workshop on Interpreting Financial Statements of NGOs	FMSF Program Centre, NOIDA	The objective of this workshop was to provide an understanding on the significance of Financial Statements, to enable get insight into Fund accounting and to understand the Contents of Financial Statement and interpret them.
29th & 30th July, 2010	Workshop on Accounting and Reporting of NGOs for EED partners in North Eastern Region.	Manipur, Imphal	The objective of the workshop was to specifically reflect on and discuss about accounting, reporting and monitoring of development projects with a specific focus on Network partner reporting to EED and other reporting requirements.
26th August, 2010	Orientation Programme on Legal Matters pertainingto NGOs (FCRA & Income Tax)	Yellagiri Hills, Tamil Nadu	Orientation Programme on Legal Matters pertaining to NGOs (FCRA & Income Tax) for about 35 participants which include the Directors & accountants of 15 partner organizations of the SCINDEA Network and staff of the Secretariat.
26th & 27th August, 2010	Workshop on Accounting and Reporting of NGOs for EED partners in Eastern Region.	Kolkata	This workshop was organized for the Eastern Region partners. The objective of the workshop was to specifically reflect on and discuss about accounting, reporting and monitoring of development projects with a specific focus on Network partner reporting to EED and other reporting requirements.
5th & 6th October, 2010	Workshop on Financial Management & Governance for SANJAL & Its Affiliates	Kathmandu.	The objective of the Workshop was to discuss about the concepts of Financial management and to develop understanding in the meaning of governance and its importance.
7th & 8th October, 2010	Workshop on Financial Management for SAHAS	Nepal	The workshop laid emphasis on the strengthening of the Financial Systems of an
1st & 2nd December, 2010	Workshop on Achieving Effectiveness through Good Governance	Dhaka, Bangladesh	organisation.  The main objective of this workshop is to enable build a clear understanding on the Governance processes in NGOs and How to setup a good
13th & 14th December, 2010	Workshop on Interpreting Financial Statements	Don Bosco, New Delhi	governance framework in NGOs.  This was a follow up of the Workshop held in July, 2010. The objective of this workshop was also to provide an understand on the significance of Financial Statements, to enable get insight into Fund accounting and to understand the Contents of Financial Statement and interpret them



#### Workshops for Other Organisations

(	Dates of workshop	Workshop	Place	Details
	19th May, 2010	Legal Framework for NGOs	NIPCCD, New Delhi	The workshop was organized for the partners of national institute for public co operation & child development.
	26th May, 2010	Project Finance, ICICI Fellows Programme	Chennai	To develop an understanding on the importance of financial management in relation to the goals of an organisation, and be able to prepare, identify, interpret and use financial statements of a project towards demonstrating accountability to various stakeholders through good practices and systems.
	7th & 8th July, 2010	Session on Financial Management, Budgeting, FCRA, Income Tax and Provisions of DTC for NGOs	New Delhi	Facilitation of a two day workshop for the partners of Vishwa Yuva Kendra.

#### **Learning Systems & Networks**

Online Learning Systems is an endeavor of FMSF to break the barriers of distance & provide training to all those who do not have access to structured training programs. Even though FMSF conducts various trainings and workshops, a need was felt for a sustained course on Financial Management. Further, it was realized that there was an unmet demand existing in the voluntary sector for such specific courses on financial management. Yet another initiative in the area of capacity building is the Diploma in Financial Management and Accountability and NGO Governance Program.

*Diploma in Financial Management (DFMA)* is a one year long-distance education program in collaboration with the Tata Institute of Social Sciences (TISS). The course is specifically



designed to suit to the needs of persons working in the voluntary sector or persons who are planning to join the sector. The course is a blend of the online & long distance mode.

The Course design has been jointly worked upon by TISS and FMSF. The course was launched in August, 2008. The various modules are addressed in the program and the panel of faculty consists of various eminent persons from the field of academics as well as the development sector.



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Paper	Name of the Papers	Faculty
1	Introduction to the Voluntary Sector	Prof. Dr. Vidya Rao TISS, Mumbai
2	Legal Framework	Mr. Manoj Fogla Chartered Accountant & Legal Expert
3	Book keeping & Accounting	Ms. Rozmin Ajani Chartered Accountant
4	Budgeting & Monitoring	Mr. Joselyn Martins Chartered Accountant
5	Project Fund Accounting	Mr. Sanjay Patra Chartered Accountant
6	Control Systems	Mr. Suresh Kejriwal Chartered Accountant & Consultant
7	Audit	Mr. Suresh Kejriwal Chartered Accountant & Consultant
8	Governance	Mr. Manoj Fogla Chartered Accountant & Legal Expert

The 3<sup>rd</sup> batch of the DFMA program will appear in the examinations in the month of September, 2011. For the 4<sup>th</sup> Batch, so far about 8 students have been enrolled and the batch will start from 5<sup>th</sup> August, 2011.

During the year the 3<sup>rd</sup> Advisory Committee meeting was held in February, 2011.

NGO Governance & Management Program (NGMP) is a four months certificate program. The objective of the program is to build capacity of personnel working in the voluntary sector in the area of NGO Governance. It aims at providing an overview of the Governance Structures & Processes, Roles & Responsibilities of the Board Members, Governance Controls and identifies the common myths and misconceptions in the Governance of NGOs.

This program is designed for the CEOs, CFOs, or Executive Directors of NGOs , Persons working in mid-management level, senior-management level Positions in NGOs, resource sharing agencies or any other development Organizations .



NGMP is an online training program and is divided into four units.

Unit	Course Content
1	NGO Governance - Concept, Statutory and Policy Issues
2	Governance - Structure & Process
3	Governance Controls
4	Accountability and Conflict of Interest

*Networks:* The primary aim of Networking is to effectively leverage the existing resources (human & intellectual) and build linkages for the overall benefit of the voluntary sector. In its endeavor to enhance the accountability and transparency of the voluntary sector, FMSF works closely with various other organizations and like minded agencies. It also runs two networks:

- NAN (NGO Accountants Network)
- FEAT (Forum for Ethics Accountability and Transparency)

*NGO Accountants Network (NAN)* was formed in January 2005 with the following objectives:

- To build a pool of expertise;
- To sensitize on the field realities;
- To enable mutual learning;
- To capacitate NGO Accountants on new methodologies in Financial Management.

NAN is a forum of accountants initiated to sensitize the NGO accountants regarding financial management and other relevant and issues at grass root level. As a follow-up of the 2 National convention of NAN, a database of Accounts and Finance staff working with the EED partners in India has been updated. FMSF staff has been actively involved in the process of updating of existing data base of accounts personnel. The team members had contacted the respective partners to get the latest information about the accounts personnel working with the EED partners and updated the database.

Further, FMSF has also initiated to scale up the outreach of NAN initiative to the EED partners of Bangladesh, Nepal and Pakistan. FMSF has sent the invitation letters to all the EED partners in the region to nominate the Accounts and Finance personnel working with the partners.

In all, NAN forum consists of 190 members from the EED partner network in the subcontinent.



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Forum for Ethics Accountability and Transparency (FEAT) - is a network of finance consultants engaged in the voluntary sector in providing necessary consultancies in the area of financial management and related areas. The membership of FEAT has remained the same as in the previous year. The core group of FEAT met in the month of September 2006.

The services of FEAT members are used from time to time in other advocacy initiatives like to pre-budget memorandum to the Government of India. Some of the FEAT members are also involved in the DFMA (Diploma in Financial Management & Accountability) Program as faculty. Many of them also act as accompaniers and consultants in various partner evaluations that FMSF works with.

#### Research, Publications & Information Dissemination

Information plays a key role in the present world. FMSF engages in disseminating relevant and useful information in the voluntary sector. This is done through research and publications of FMSF which are looked upon as an important source of information by the sector.

#### Research:

An Expert Study on Mobilization of Cash and Non- Cash contributions was organised by FMSF as a follow-up of the Study Report during the year 2009 10. The Expert Study has been completed and the Report was received from the Consultant Mr. Suresh Kejriwal. This Report has been shared with EED during the year.

The in-house research initiatives were undertaken during the year and concept notes on issues like TDS, Rotation of Auditors, and Management Letter Template etc. were shared with the partner organizations for better understanding.

#### Internship:

FMSF also host interns from time to time from various educational institutions across the country.

Apart from the above, FMSF also receives a number of queries on various aspects of Income Tax, Registration, and FCRA from various voluntary organizations. All the relevant queries are replied to by the research team with support also from FEAT members.



#### **Publications:**

Sl. No	Name of the Publication	No. of Copies disbursed during the year
1	Manual of Financial Management & Legal Regulations	198
2	Legal & Finance Handbook for voluntary Organizations	196
3	Social Accountability Standards for Voluntary Organizations	7
4	Handbook on Social Audit for NGOs	30
5	Handbook on Bombay Public Trust Act	6
6	Handbook on Financial Audit & Reporting for NGOs	13
7	Revised Finance Handbook for Voluntary Organizations	99

**INTERface**: As a part of its information dissemination initiative, FMSF publishes a half yearly journal 'INTERface' which covers legal, financial & governance related issues pertaining to the Voluntary Sector. During the reporting period, 2 issues of INTERface were published. In the year 2010 INTERface completed 10 years of its publication.

The topics covered in the issues published during the period are as follows:

- Salient Features of the Union Budget 2010
- Conflict of Interest
- Tax Deduction at Source
- Corpus & Endowment Fund
- Governance Insights
- ICAI Expert Advisory Committee opinion
- Role of Board Vs Management
- Budgeting in the context of NGOs
- FCRA 2010
- Direct Tax Code for NPOs
- Around Human Resource Audit

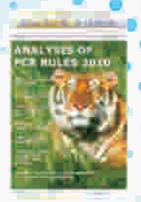
*Standards & NORMS:* FMSF has been regularly disseminating information on legal and financial aspects through its recent initiative by launching the monthly e-communiqué "Standards & NORMS" in October, 2008. The primary objective of this communiqué is to be a Resource Support on NGO Governance, Accounting &





Towards Responsible Stewardship

Legal Regulations whereby regular updates are provided. The Chief Contributor of legal inputs for this communiqué is Mr. Manoj Fogla the Legal Expert as well as a member of FEAT whose in-depth analysis of the topics has enabled a lot of learning to partners and other NGOs and has received a very positive response. During the reporting period, information on the following topics has been disseminated:



- Recent Amendments on Business Activities of NGOs (revised Edition after Finance Bill, 2010), April 2010
- NGOs eligible for 100% stay on High Tax Demand, April 2010
- Appeal to Finance Minister on Direct Tax Code for NPOs, April 2010
- Permissible business for NGOs, June 2010
- NPOs major issues not addressed in the Revised Direct Tax Code, June, 2010
- Amendment of Trust Deed, July 2010
- Bank Account & Bank related issues under FCRA, August 2010
- FCRA 2010, August 2010
- Direct Tax Code for NPOs, September 2010
- 80 G Registration is now at large
- Case Laws in favour of NGOs engaged in Micro Finance
- DTC Harsh Proposals against saving of NPOs
- Budget 2011
- Analysis of FCR Rules 2010

#### Websites:

FMSF is engaged in disseminating relevant and useful information in the voluntary sector through its various websites. It has five highly informative websites. Apart from the organizational website (www.fmsfindia.org) there are four other specialized sites. They provide information on various issues like

- Legal (www.legalissuesforngos.org),
- Income Tax related matters (www.incometaxforngos.org)
- FCRA (www.fcraforngos.org )
- Social Accountability (www.socialaccountability.net )



#### Other Areas of Involvement

#### External Consultancy:

FMSF was approached by some other organizations including donor agencies seeking consultancy on matters related to financial management and legal aspects for development organizations. This also includes undertaking specific assignments such as Partner Assessments & Study of the existing Organizational Systems. The following external assignments were undertaken by FMSF during the reporting period.

Sr. No	Name of the Organisation	Assignment
1.	Miracle Foundation USA	FMSF was approached by Miracle Foundation to undertake Pre funding assessment of Bethel Orphanage, Kothur, Andhra Pradesh and Sunrise Charitable Society, Gopalasamudra, Tirunelveli District, Tamilnadu.
2.	Baptist World Aid Australia	BWAA has approached FMSF to conduct Financial Evaluation for partner organisation BBCF Dhaka, Bangladesh.

#### Poorest Areas Civil Society (PACS):

The implementation of the second phase of the Poorest Areas Civil Societies (PACS) supported by DFID, U.K. was awarded to Christian Aid led consortium, IFIRST. At the time of proposal submission FMSF was invited by Christian Aid to be part of this consortium. FMSF is given the responsibility of establishing the Financial Management System of this programme PACS 2 and also the required capacity building to ensure that accountability and transparency values are upheld during the implementation process. The next aspect being the Capacity Building initiative is to be planned for the PACS partners.

#### Program Centre:

FMSF also runs a Program Centre in its office premises. It is an initiative to provide support to various development organizations and like minded agencies in conducting workshops and organizing training programs. It also offers accommodation facilities at reasonable contribution. Various NGOs and development organizations during the year have availed the services of FMSF Program Centre. Some of them are:

- PACS
- Resource Alliance
- FMSF- Board Member
- Wild Life Trust

- Rotary International
- EED
- BFTW
- EFICOR

Tamoring Accommodifies

towards Responsible Stewardship

# FINANCE





#### V. SANKAR AIYAR & CO.

CMARTERED ACCOUNTANTS

Satyam Cinema Complex, Ranjit Nagar Community Centre, New Dethi - 110008 Flat Nos. 202, 203 Tel. (011) 2570-2074, 2570-2691, 2570-4639 Fax: (91-11) 2570-5810 & 301 Tel. (011) 2570-5233, Telefax: (011) 2570-5232 Grams: ANXIE (ND)

E-mail:: newdelhidlyss.co.in

#### AUDITORS' REPORT

- We have audited the annexed Salance Sheet of FINANCIAL MANAGEMENT SERVICE FOUNDATION as on 31st March 2011 and also the Income and Expenditure account for the year ended on that date. These financial statements are the responsibility of the Trust's management. Our responsibility is to express an opinion on these financial statements based on our audit.
- 2. We conducted the audit in accordance with auditing standards generally accepted in India. These standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

#### 3. Further we report that:

- We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of the audit. In our opinion proper books of accounts have been kept by the Head office of the above named institution so far as it appears from our examination of the books and proper returns adequate for the purpose of audit have been received from branches, not visited by us.
- b) The Balance Sheet and income and Expenditure Account dealt with by this report are in agreement with the books of account.
- In our opinion and to the best of our information and according to the explanations given to us, the said accounts read together with Accounting Policies and Notes to Accounts(Schedule-XI) give the information required, in the manner so required and give a true and fair view if conformity with the accounting principles generally accepted in India:
  - It in the case of Balance Sheet of the state of affairs of the above named institution as all March 31<sup>st</sup> 2011; and
  - in the case of income & Expenditure, Account of the Excess of expenditure over income for the year ended on that date.

For V. SANKAR AIVAR 8 CO CHARTERED ACCOUNTANTS

FRN: 109208W

(R. RAGHURAMAN)
PARTNER

Membership No: 81350

PLACE : NEW DELHI



#### FINANCIAL MANAGEMENT SERVICE FOUNDATION (A REGO. PUBLIC CHARITABLE TRUST), NOIDA

#### BALANCE SHEET AS AT 318T MARCH 2011

	Schedule	As at 31.03.2011 Amount (Re.)	As at 31.03.2010 Amount (Rs.)
SOURCES OF FUNDS			
Unutilised Grante	Y	7.895,872	11,335,818
Corpus Fund	11	9.752	9,422
General Fund	10	15,844,488	16,918,638
Assets Fund Account	IV	17,877,674	18,619,891
TOTAL	**	42,627,784	47,081,987
APPLICATION OF FUNDS			
Fixed Assets	V		
Gross Block		38,782.713	38,461,566
Less: Depreciation		20,905,039	17,641,675
Ner Block		17,977,674	16,619,891
nvestments	VI	12,205,444	11,485,898
Current Assets, Loans & Advances		44.00	
Cash and Bank Balances	VII	9,896,874	14,735,582
Other Quitent Assets	VIII	2,244,355	1,855,828
oans and Advances	IX	1/142,934	1,328,840
		13,284,163	17,948,250
ass: Current Liabilities & Provisions	×		
Expenses Payable		569,274	522,025
Other Liabilities		170,223	330,044
let Current Assets		12,544,866	16,796,181
TOTAL		42,627,784	47,081,967

Significant Accounting Policies and Notes forming an Integral part of accounts

XI

As per our report of even date FOR V . SANKAR AIYAR & CO.

Chartered Accountants FRN. 10920BW

For FINANCIAL MANAGEMENT SERVICE FOUNDATION

(EXECUTIVE DIRECTOR)

IR. RAGHURAMAN

Partner M. No. 081350 (CHAIRMAN)

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Place Holde Date to / 261

(TRUSTEES)

# FINANCIAL MANAGEMENT SERVICE FOUNDATION (A REGD PUBLIC CHARITABLE TRUST), NOIDA

SCHEDULE

# FOREIGN GRANTS UNUTILISED / RECEIVABLE FORMING PART OF BALLANCE SHEET AS AT 31ST MARCH 2011

Funding Agency	Cpening belance as on 01 0d 2010	Trans	Transactions during the year	ans	Surplust (Deflch)	Closing balance as on 31 03 2011	ance as on 2011
	Unutilised/ (Receivable)	лсотв	Expanditura	Uturpent!/	Ganeral Fund	Unutilisad	Receivable
- New Project No.20108693	W	15,635,006	16.124.296	510,708	-	510,708	
- Old Phyled, No. 20050004	(206,537)	+	. 1			•	208.537
Masecol-DPMA Programs	(504,472)	1,211,300	1,838,006	(726,706)	•	Ŋ	1,231,178
CCCO -Melif Grant	10 ST 4.46	ALEGALAT.	19,756,082	(5,564,989)		720.473	,
NGO Governance Programs	1,968,287	739,167	63,400	220,002		2,199,444	Ni)
- Supporting Programatic Approach	C	3,566,711	127,190	3,438,521	2	3,438,521	W
Christian Aid (DHID)	2,852,778	11,851,388	14,322,838	(241,45)	9	SE1,338	
Bread for the World	(195,108)	3,138,478	2.478.033	989,445	•	532,415	88.075
Baptist World Aid	36.905	176,541	303,867	(27,228)	38,579	ñ	ij
Office Miss Grants	74,157	849 197	682 986	138,281	387,423	112.985	
TOTAL	10,387,071	50,923,880	54,487,870	(3,543,790)	45 JEC	1,000,002	1,708,753





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#### DOMEDING - N

#### CORPUS FUND FOREING PART OF BALANCE SHEET AS AT SHET MARCH SOLL

Corpus Fund	APRI PLEG-11 AME IRS.	As at 31.53.15 Ant. (Re.)
Contribution useds by the Santer Trustees Opening Balance	\$,422	9.103
Add I Interest thereon	330	510
Ctoring Balance	9,731	9.422

#### BOHMOUT F-M

#### GENERAL FUND FORMING PART OF BALANCE SHEET AS AT SHOT MARCH 2011

16.016.636	
	3.890.931
997,423 974,831 920,000 21,574	47,598 213,293 978,440 360,868 320,660 5,600 17,963
H46,72°	1179,620
19,230,972	1,088,462
74,524 2,316,982	27,575
	997,423 674,831 920,000 21,574 846,722 19,238,673

#### SCHEDULE IN

#### ASSETS FUND ACCOUNT FORMING PART OF BALANCE SHEET AS AT 31ST MARCH 2011

Assets Fund Account	As at 31.68.11 Ami. (Rs.)	Anal (Rs.)
Opening Oslams	18.819,881	17,834,139
<u>Add</u>		
Assists a scheed during the /year	2,709,388 21,578,278	4 058,885 41,887,087
Less ; Stild during the year Deprediation for the coment year	396:241 8:263:364	3.077/139
Closing Halance:	17,877,674	18.818,891





FINANCIAL MAMAGEMENT SERVICE FCHINDATION TA REGO PUBLIC CHARTABLE TRUST, NOICH

FIXED ASSETS FORMING PART OF BALANCE SHEET AS AT 315T MARCH 2011

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Office Premises (BED)											
Office Bushing	9	15.026,5TD	il.		15 255,970	1272,518	-11	emb. suce	A.135,841	7.786.728	S. PRO ICO
Blectric histallations and Fidings	H	1,126,237	Q.	1	1,155.37	72B.88B		和多	NA MA	200,812	418.00
Furnavia soci Poduse:	10.	1,224,054	10.		224.054	520,126	9	905,00	500 702	200	100
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-unime smillimme	413	SATSATTO	10° M		3,562,250	1,598,597	1	192.517	1,739.600	1,771,841	1,076,783
Office Equipments	#	5.486,230	*00°53	41274	S,774,770	3,276,729		353,070	S, ESU DOP	2744.079	2,189,579
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+ Materials de	352	43,283		11.	63.243	20 808		THE STREET	3K.bra	19.205	NE CH
than the Assets	1 13	2			4						
Somewares	8	544 930	4.410	"	549,343	476,000		40,00C	胡椒	28.082	12.18
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animists	8	143,548	W,425	•	165,821	18.50B		800	148,284	34.277	2000
Aundring and Fixtures	30	025/210	30.28		537,800	17,122		10 Card	141.180	#78	MALCH AND
Office Equipments	92	603.739	1,500		\$14.00E	178.370		21.360	20.00	4 Marie	利に
Vehides	\$	631,764			77.100	W.762		80,547	175.280	29°428	236.855
Caractean Astr (DEIO)											
Sortovers	B	1,138,648	11,895		1,222,744	四 四		SECONS.	MA STA	347,308	780,389
VIOLATING SHOT PROTESS	9	17.022	1781 14C		1,AGENAT	F.563		27.00	EES. PRIS	845,222	447,70m
Office Equipments	5	BBA 178	318,40		1,202,501	W.W		181412	20. MO.	\$15.00g	100 TES
I distributed Acces											
Schreich	2	(55.95)		9	0.00	見事度		21,210	N. Car	84.400	64.905
Misserdur											
Mangible Assets		1									
Sontware	В	1990,099			nor an	poorte	2	800 to	100'4	MC.080	00,880
LOCAL CONTRIBUTION ACCOUNT	8	No. of Street, or other Persons				300		X	7	100	TI S
- Fluetone and Fluttone	2 9	3.400			Sall	100	17	9 5	į	Graffor a	2,000
TOTAL STREET		35,421,50	\$700 MM	201245	34.742.743	17,545,578		Name and	-	V. MT. 612	-
		32.368.577	4.062.886		38.481.066	14.864.848		3,677 1788	47.644.07E	th Avit Aur	



#### FINANCIAL MANAGEMENT SERVICE FOUNDATION (A REOD. PUBLIC CHARITABLE TRUST), NOIDA

#### EGNEDULE - VI

#### INVESTMENTS FORMING PART OF BALANCE WHEET AS AT \$187 MARCH, 2011

Investments	An at 31.03.11 Amt. (Rs.)	As at 31,03.10 Amt (Rs.)
Fixed Deposits with Scheshed Banks Foreign Contribution Account Bank of Barods - General Fund	5,191,262	A,546,527
Local Contribution Account HDFC Bank - General Fund	7.014,152	8,519,385
TOYAL	12,208,444	11,455,895

#### SCHEDULE - VII

#### Cash and Bank Balances forming fart of Balance Sheet as at 3181 march. 1911

Cash and Bank Balances		Am at 31.03.11 Armt. (Rts.)	Aw at 31.03.10 Amt (Rs.)
Cash in hand			
Foreign Contribution Account			450
- EED		724	9,611
- ICCO		24,337	108,639
- Christian Aid (OFID)		100,526	36,871
- General Fund		1,176	1,379
Local Contribution Account			
- General Fund		8,320	4,174
Balanco in Saving Accounts with Scheduled Banks		******	100.0
Foreign Contribution Account			
Bank of Baroda	-		
EED	479,419		
- Bread for the World	463,337		
- Christian Aki (DFID)	50,690		
- IGCO	E,118,111		
- Other Miec, Grants	112,985	- Committee	20 20 20 20 20 20 20 20 20 20 20 20 20 2
- General Fund	940,945	8,170,487	13,553,077
Local Contribution Account			
Standard Chanered Bank			
- General Fund	754	14.304	(Vector)
- Corpus Fund	9,752	10,506	00,234
ICICI Bank		75	Na confined
- General Fund		785,264	590,758
HDFC Bank			820-00
- General Fund		795,534	+22,739
TOTAL		9,895,874	14,735,582





#### FINANCIAL MANAGEMENT SERVICE FOUNDATION (A REGD. PUBLIC CHARITABLE TRUST), NOIDA

#### RCHIEDULE - VIII

#### OTHER CURRENT ASSETS FORMING PART OF BALANCE SHEET AS AT 3187 MARCH, 2011

Other Gurrent Assets		As at 31,03,11 Amt. (Ra.)	As at 21,03.10 Antt. (No.)
Interest accrued but not due - Foreign Contribution Account - Local Contribution Account	207,768 187,479	405,237	428,473
Tex Deducted at Source - Foreign Contribution Account - Local Contribution Account	165,061 165,284	330,326	373,368
Amount Receivable  Foreign Contribution Account			136,025
Grant Receivable		1,508.793	847,945
	TOTAL	2,244,358	1,855,528

#### SCHEDULE - DS

#### LOANS AND ADVANCES FORMING PART OF BALANCE SHEET AS AT 31ST MARCH, 2011

Loans and Advances		As at 31,03.11 Ant. (Rs.)	As at 31.03.10 Amt. (Rs.)
Security Deposits			
- General Fund		52,951	30,451
-1000		480,800	435,000
-Christain Ald (DFIO)		242,791	188,450
Prepaid Expenses			
- ÉED		185 134	158.069
		8	10,569
Christain Aid (OFID)		4,136	
Amount Recoverable in costs or kind or value to be received.	red.		
-General Fund	182,312		
=ICCO	+ ,		
- Christain Aid (OFID)	10,622		
Local Contribution Assount	5,078	198,012	476,281
TO	TAL	1,142,934	1,326,840





#### PINANCIAL MANAGEMENT SERVICE FOUNDATION (A REGD. FUSILIC CHARITABLE TRUST), NOIDA

#### BCHEDULE-X

#### CURRENT LIABILITIES AND PROVISIONS FORMING PART OF BALANCE SHEET AS AT 318T MARCH, 2011

Current Liabilities a	and Provisions	Ank. (48)	An et 31.03.10 Ant. (Ra.)
Excenses peveble			
- EED		338,413	148,379
- Beptisi World Aid			-
- Bread for the World		9.0	16
Miserecc		25,247	9,927
-ICCO		172,981	103,428
- Christian Aid (DFID)		31,281	501,704
- General Fund (FC)		4	24,817
- Local Contribution Account		3,372	35,770
	Sub Total	589,274	822,026
Other Liabilities			
Security Deposit Received - General Frind (FC)		5	16,549
TOS Payable		1,000	
EED		96.895	120.863
- Bread for the world		4	11,848
Misereor		1,142	4,684
- 1000		66,049	99,450
Christian Alli (DFID)		6.068	83,189
- Other Honors		14.7	3,800
- General Fund (FC)		9	2,758
-Local Contribution Account		69	6,983
	Sub Total	170,223	330,044
	TOTAL	759,497	1,152,069





#### FINANCIAL MANAGEMENT BERVICE POUNDATION IA REGO. PURCIC CHARITABLE TRUET), NOIDA FOREIGN CONTRIBUTION ACCOUNT

#### REG

#### INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR SHOED SIST MARCH 2017

CALL TO SERVICE STREET	Behedule	Current Year Amount (Mail)	Amount (Ra.)
Grant Received			
Bank Interest		16,839,000	12.763,407
Same tropies	Total	18,649,046	197,931
Service Control	(COM)	19,049,040	12,076,450
EXPRISORURE			
Резиденти Соли			
(Strangillening Filtersclei Management C	MANAGER OF AUGUST		
Manitoring and Consultancy Earli Cos			
Slaff Conta	te edo Treving	3,148,479	4,931,000
Oliver Demofits to Staff		239,518	206.624
Mankoning Sprounce		90,000	2,0,024
Staff Welfare		563.095	438.638
	Sub Total	4,028,392	6,677,169
Travel Costs for Partner Visite			=
Travel and Conveyance		480.900	a marine a
Boarding and Lodging		125,149	123,074
Oliver Expenses		40.660	62,907
2.4.2.4.30	Sub You	548.124	209,000
Alexandra Marian Carrella Marian	2500.00		
Capacity Building - Workshops, Const	dinocles	220,000	- amordana
Annual Pleaning and Core Group Meeting Workshops and Saminars (TOT & Audito	Expenses	206,766	134,237
Transistion Fees	(8)	226,146	233,486
Travel and Conveyance		41,289 197,943	29,346 272,986
Boarding and Lodgerp		282,120	70.828
Networking / Other Expensed		810.03	124,166
Printing and Stationeries		75,361	13,396
Hoporeclum		105,000	3,000
,	Sub Total	1.183.623	881,444
Staff Coets Capacity Building		1.564,454	1,360,988
Publications, Research, FMSF Website	4		
Cost of Newslatter		21,800	146,140
Frinting of Annual Report and Biochules		21,534	64,000
Vebelle Expensee		26,938	25.448
Staff Coats		782,774	686,149
Membership & Subscription Fees		1,280	1,880
Opet of Publications Author Fees			v 1000 to 5000
Printing Charges		3	1,085,341
Office Expansion			297,715 8,000
2.4	Sup Total	636,308	2,310.421
b-ordination and Administration Cost	8		-
Staff Costs and Training			
Stall Costs and training		3,066,008	7,137,215
Other Benefits to Start		132,147	110,281
A STATE OF THE PARTY OF THE PAR	Sun Total	2,218,155	7.247,598
	200.1000		

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30,427 33,031 76,682 81,030 93,180 93,281 91,978 33,090 12,082 73,376 54,044 41,275 17,161 79,048 52,785 82,746 24,180
33,031 76,892 81,030 93,190 93,251 91,975 33,090 12,067 78,576 581,049 41,217 37,676 17,161 76,648 03,588 883 883,726 883 884,726 883 884
33,031 76,892 81,030 93,190 93,251 91,975 33,090 12,067 78,576 581,049 41,217 37,676 17,161 76,648 03,588 82,726 80,440
76,692 81,030 93,190 93,290 93,290 93,290 91,970 33,090 12,092 73,576 64,047 44,047 37,676 17,161 75,048 03,883 83,726 83,746
81,030 83,190 83,251 81,975 83,060 83,060 84,044 41,217 37,675 17,161 79,048 63,585 82,728 80,840
93,190 93,251 91,975 33,090 12,097 73,576 54,044 41,217 37,675 177,161 75,048 53,726 83,726 83,726
03.261 01.978 33.060 12.062 73.376 54.049 41.217 37.676 17.161 79.048 52.726 82.726 80.440
01.076 33.060 12.067 73.376 54.049 41.217 37.676 17.161 76.048 03.563 82.728 80.440
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12,067 73,376 54,049 41,317 37,676 17,161 79,048 03,553 82,725 80,440
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#### PRANCIAL MANAGEMENT SERVICE FOUNDATION (A REGD, PUBLIC CHARITABLE TRUET), NOIDA

#### FOREIGN CONTRIBUTION ACCOUNT

#### OTHER MISCELLANEOUS GRANTS

#### INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED SIST MARCH 2011

	Schedule	Gurrant Year	Previous Year Amount (Rs.)
INCOME		1000	
Great / Reimburtariunia		809,197	1,780,172
		\$60,107	7.789.172
EXPENDITURE			
(Programmes for the pocean and most deprived section of the community and evaluation of performances)			
Traver and Conveyance		249,005	393,476
Boarding and Lodging		4,800	211.030
Honorarium and Professional Feus		100,268	169,372
Website Expenses		6.300	5,300
Printing & Stationery			7.729
Other Expenses		573 482,948	37,666 817,875
Unspecial (Overspent) during the year transferred to Grent Account	1	438,251	952,597
Significant Accounting Policies and Notes forming an Integral part of accounts	30		
As per our report of even date For V. SANKAR ALYAR & CO Charleted Accountants FRN: 109208W  (R. RAGHURAMAN) Partnel M. No. 981350	FOR FINANCIAL  LI HARMANI  (CHAIRMAN)	MANAGEMENT HERY	SECUTIVE DIRECTOR
NEws Malda Date  (4. 201) 19 19 2	Jan 1	(TRUSTEES)	( de

#### FINANCIAL MANAGEMENT SERVICE FOUNDATION (A REGD. PUBLIC CHARITABLE TRUST), HODA

#### LOCAL CONTRAUTION ACCOUNT

#### INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENGED SHET MARCH 2011

	Schedule	Amount (Red	Amount (Paul
COME Can I for CSCIP Award		200	The second
iank (risings)		147,040	1,000,000
ant strange		471,480	535,794
		220,736	176,360
come for other lapilities provided		21,377	107,160
/orkshops / Consultations. solibles for Conference		27,000	82,200
CONTRACTOR AND CONTRACTOR CONTRAC		77,453	45,923
ale of Publications		31,020	44,066
ambership Faes		1,000	4,000
Berest on Income Tax Reluted		7,990	A AND PRO
		1,060,698	2.044,630
XPENDITURE.			
xpenses on GSOP Awards			
Award Function		12.212	381,292
Postage & Courter		4,026	89,077
Professional Fees			28,000
Printing & Stationary		Y	133,145
Irsvel and Conveyance			165,254
Omference Expenses		-	13,809
Other Expenses		38,372	16,525
spanses on facilities provided		103.174	92,229
tvertisment Expenses		45	2:000
arik Charpes		110-	406
orkshops / Consultations		4,577	-
avel and Conveyance		500	
C2124202024		100,071	\$88,742
uplus ( (Deficil) (luting the year transferred)			
General Fund	100	845,727	1,179,820
Contractor ( 1971)		040,721	1,1,5,020
griffipent Accounting Polities and Notes ming an integral part of accounts	×I		
per dur report of even dale	-		
Y SANKAR AFYAR & CO.	FOR FINANCIAL	MANAGEMENT SERV	CE POUNDATION
Chartered Accountants	1 46 1 111 114 114	minimum auto	× ××
FRM_189208W	0. 0		Inion of the
101	XX	1	Jana Ja
IR. RAGHURAMANI	(CHAIRMAN)		XECUTIVE DIRECT
(R. RAGHURAMAN)	Total survey ()	Je.	TOP INTEDITED
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#### FINANCIAL MANAGEMENT SERVICE FOUNDATION (A REGD. PUBLIC CHARITABLE TRUST), NOIDA

SCHEDULE - XI: SIGNIFICANT ACCOUNTING POLICIES AND NOTES FORMING PART
OF ACCOUNTS FOR THE YEAR ENDED ON 31 57 MARCH 2011

#### A. SIGNIFICANT ACCOUNTING POLICIES

- 1. The accounts are prepared on historical cost basis as a 'going concern' Income and expenses are accounted for on accrual basis except for Foreign Contribution Books which are prepared on cash basis, following generally accepted accounting principles and practices and Accounting Standards Issued by the Institute of Chartered Accountants of India for NGOs, wherever applicable, except otherwise stated.
- Fixed Assets acquired / received in kind are directly charged to expenses accounts and stated in the Balance Sheet through Assets Fund Account.
- Fixed Assets are stated as under
  - Assets directly acquired at purchase cost less accumulated depreciation.
  - b) Assets received in kind at stated / estimated cost less accumulated depreciation.
- Depreciation on fixed assets is provided as per written down value method as per the rates prescribed in income Tax Act, 1981.
- Only those Grants / Donations are accounted for as Income which have been received or have accrued and become due as per the sanctions of the funding / donor agencies.
- Inventories are valued and disclosed as under:
  - a) Acquired / self produced at cost
  - Received free of cost or at a nominal charge at market price or estimated net realizable value.
- 7 Accounts for the purpose of submission to FCRA are compiled on cash basis.





#### B. NOTES TO ACCOUNTS

- Trust has taken Group Gratuity Scheme with Life Insurance Corporation of India which has been approved by Income Tax Authorities. However, the employees taken on contract basis as per the provision in the budget of cartein funding agencies which is short term and the employment will be for a term shorter than five years and also will not be paid any gratuity as per the contract, hence no provision for gratuity has been made in the books of accounts for such employees and premium paid for regular employees has been charged to expense accounts.
- 2 Trust has provided the facilities / services to the programmes of the other funding agencies from the infrastructure / resources created out of the funds of main funding agency
- As per the management policy the surplus / (deficit) of the completed projects are transferred to General Fund and the remaining balances of continuing projects are reported under Unutilized Grants.
- Expenses have been allocated/reallocated to various programmes based on the provisions available in the respective programme costs.
- No provision for leave encashment entitlement has been made since as per Trust policy, the leaves are to be availed and can not be encashed.
- 6. The expenses against the grants received from Christian Aid (DFID) for PACS programme have been account for on the basis of actual expenses incurred subject to overall reconciliation with PACS Secretarial, adjustments for allowable and non allowable expenses / billing and report (in progress) of the independent Auditors appointed in terms of the agreement to carry out the complete audit of PACS programme in India conducted through many partners. The impact of the adjustments, if any due to above will be accounted for in the year it is finalized / settled.
- The management has allocated the expenses between four Projects (EED, Bread for the World, Bapitat Aid World. & Misereor.) as per the best estimate made by them. The Auditors have relied on the same.
- Previous year figure has been regrouped wherever necessary.
- a) Income and expenses are reported as per budget of the funding / donor agencies received on grant to grant basis, hence previous year figures are not comparable.





b) The funding agencies from whom no grants have been received during the year, no previous years figures have been provided as the same are not comparable.

Signature to Schedule - I to XI of the Balance Sheet.

For V. SANKAR AIYAR & CO. CHARTERED ACCOUNTANTS FOI FINANCIAL MANAGEMENT SERVICE FOUNDATION

(R. RAGHURAMAN)

PARTNER

Membership No :81350

(CHAIRMAN)

(EXECUTIVE DIRECTOR)

ALVAR & CO

Place Noida
Date In A 2011

Cady Town Sommer

(TRUSTEES)

## GOVERNANCE



Governance for FMSF means achieving high level of accountability, efficiency, responsibility and justice in all areas of operation. FMSF also strives through its governance mechanism to be accountable to all its stakeholders.

#### **Board of Trustees**

The Board leads the organization. It has the ultimate authority for directing the affairs of the organization and to ensure that the objective for which it has come is being achieved.

*Composition:* FMSF has a highly multi-skilled Board of Trustees. EED is always represented in the Board of Trustees Meetings.

- a. Chairman Bishop (Dr.) C.L. Furtado is a retired Bishop of Church of South India. He has rich experience of governance of faith based as well as secular Voluntary Organizations. He has an outstanding track record of management of various organizations.
- b. Trustee Ms. Rosemary Viswanath is an Organizational Development expert having rich experience in the Voluntary Sector. She is a Post Graduate Diploma in Management from Indian Institute of Management, Bangalore with dual specialization in Personnel Management & Organization Behavior and Habitat and Human Settlements. She heads an organization, "EQUATIONS" a campaigning, advocacy and research organization working on the impacts of tourism. She has been involved in many study and evaluation processes that has contributed in strengthening organizational processes of NGOs and has wider knowledge of the grass root realities of the development organizations.
- c. Trustee Mr. C.B. Samuel is an experienced resource person and is heading a network of voluntary organizations known as PRABHAAV. He has been involved in various mentoring and counseling processes in the Leadership Development in NGOs. He has also been involved in building capacities in the areas of programme and governance matters in the development organizations.
- d. Trustee Prof. (Dr.) Vidya Rao is from the academic background and is the professor of the Department of Social Welfare Administration at the Tata Institute of Social Sciences, (TISS) Mumbai. She has done her Master's in Social Work from University of Michigan, USA, and has done her PhD (Social Work) from Tata Institute of Social Sciences. She brings in rich academic background and contributes in FMSF's capacity building initiatives to be more effective. She has also conducted various training programs on District Planning, Tribal Development and NGO Management.



e. Trustee - Ms. Monica Sudhir is a Learning & Development Consultant with over 20 years of experience. She has trained executives of MNCs and Corporates at all levels in the areas of Leadership and Motivation, Communication for Organizational Excellence. She is also associated with the Institute of Chartered Accountants of India (ICAI) as Faculty and has trained more than 12000 Chartered Accountants.

**Board Meetings:** The Board of Trustees meets in regular intervals to review the work of the organization and in making strategic decisions of the organization. During the reporting period, two Board meetings were held on the following dates:

- 9<sup>th</sup> July 2010
- 13<sup>th</sup> January 2011 [Executive committee]

#### **Other Internal Meetings**

Annual Planning: The Annual Planning Meeting for the year 2011 was held in Goa during January, 2011. The objective of the meeting was to reflect on the previous year and to plan for the next year 2011. After going through a process of reflection of the year 2010, which included both on the highs and lows, charted an action plan for the present year.

#### **Audit**

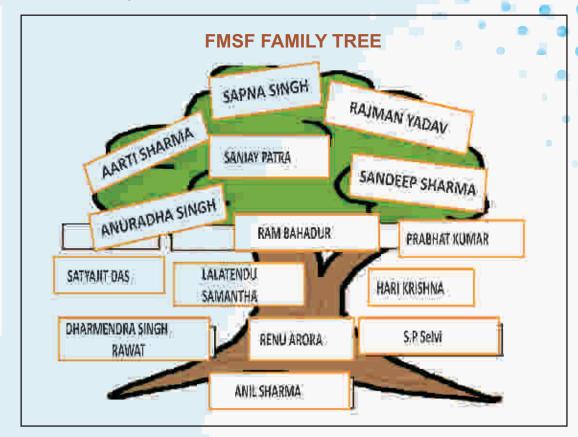
FMSF has a clear policy for audit. The Statutory Auditors are appointed in the Annual General Meeting of the Board of Trustees and their remuneration is fixed. The Audit Report along with the Management Report is received by the Board of Trustees. The Internal Audit is also carried out at regular intervals and the recommendations are considered by the management.

FMSF also follows the concept of rotation of auditors whereby during the year the new Statutory Auditor for FMSF M/s V. Sankar Aiyer & Company, New Delhi were appointed.

#### The Staff Team

The staff team consists of people from various backgrounds like Chartered Accountants, MBAs, I.T professionals, Rural Management professionals etc. The staff team at FMSF is led by Mr. Sanjay Patra, Executive Director. During the year, Mr. Satyajit Das & Lalatendu Samantha joined the FMSF team and Ms. Madhuchhanda Mishra, Ms. Sharmishta Mukherjee & Ms. Neha Kaushik left the organization.





As on 31<sup>st</sup> March, 2011 the FMSF Team Members are:

**Performance Appraisal:** The Board evaluates the performance of the Executive Director once in three years. The process includes feed-backs from the Board Members, EED and certain staff members. The performance of the staff is also evaluated every year by the Executive Director. For this purpose, a structured format is used. The appraisal is participatory in nature.

#### **Legal & Donor Compliance**

FMSF is a registered Public Charitable Trust. It is also registered under the Income Tax Act, 1961 and the Foreign Contribution (Regulation) Act, 1976. Filing of audited reports and returns are regularly made as required under the legal framework. Further, FMSF also complied with the reporting requirements of the resource sharing agencies like EED, BftW, MISEREOR and ICCO with whom it has association during the year.

#### **Sustainability**

**Financial Sustainability:** FMSF derives its financial sustainability primarily from the resources generated out of services rendered to EED, Germany. Some of the other specific aspects that contribute in resource mobilization of FMSF are:

• Working with other donors: FMSF, primarily, receives support from EED for the financial monitoring of development projects supported by it.



However, it is also working with other funding agencies such as Bread for the World (BftW), ICCO, MISEREOR and Christian Aid. This has enabled FMSF to receive support from these agencies for the specific services rendered to them.

- *Training fees from workshop:* FMSF receives contribution towards course fees from the participants for the workshops and trainings organized by it.
- *Income from "Programme Centre"*: FMSF offers conference / meeting facilities as well as accommodation facilities in its Programme Centre at nominal contribution from like-minded organizations and agencies.

**Organizational & Programmatic sustainability -** FMSF believes that sustainability is not only linked with financial resources but it also includes organizational and programmatic sustainability. The recent initiative of DFMA would also provide programmatic sustainability.

Organizational Development process: FMSF had undergone an External Review Process during 2009 commissioned by EED, Germany. Following the Final Review Report, one of the key suggestions of EED to FMSF was to undergo an Organizational Development (OD) Process. During the year, the OD process was initiated with the objective that "it would help FMSF to become a robust organization, capable of meeting the demands of its various stakeholders and at the same time, fulfill its commitment towards EED".

With the above objective, the 1st Diagnostic Meeting was held in January, 2011 at Goa to bring out future areas and initiatives that could be taken up by FMSF.





# CONCLUSION

FMSF is stepping into another year and a crucial phase of OD Process wherein the various initiatives are to be taken forward and consolidated. FMSF believes in constantly improving the quality of performance so that it can add more and more value to the services that it renders to the stakeholders. FMSF works in mutual interdependent environment with all the agencies it is associated with.

At this juncture, FMSF gratefully acknowledges the support and co-operation of all its development partners and others agencies without whom the journey so far would not have been possible.

FMSF also recognizes with appreciation the hard work of its team who coped with the work pressure well and rose to the occasion.

FMSF also expresses its appreciation to the trustees who have been the enablers in the journey with their constant encouragement, guidance and support.

With all the emerging challenges coming ahead, a special note of gratitude to EED for their continuous support & encouragement.

With the vision to further enhance its role in promoting accountability, FMSF steps into another year of hope and aspiration.







